

TES24-251 v1.0



Lessons learned - A TES2000 SPICOP instructed a PS to access lines open to train movements.

WHAT HAPPENED?

A SPICOP instructed a PS to access lines open to train movements to remove protection, one hour after a possession had been given up.

UNDERLYING CAUSE

The SPICOP failed to maintain suitable and sufficient records and forgot to contact the PS during the possession hand back process.

The SPICOP failed to ensure that a Safe System Of Work was in place before instructing the PS to access and remove the protection after the possession had been given up.

LESSONS LEARNED

- Always keep suitable and sufficient records to ensure that all tasks are completed safely.
- Always take the time to consider your own safety and the safety of others before acting.
- Never access a line open to train movements or instruct others to do so.

CONSEQUENCES FOR THE SPICOP

- The SPICOP was removed from PICOP duties with a recommendation that full PICOP retraining and mentoring must be completed.
- The TES2000 incident investigation report was escalated to the Sentinel Investigations Panel for a formal review.

TIME TO THINK – UNSAFE BEHAVIOURS

- Have you ever instructed someone to carry out a task without a FULL VALID Safe Work Pack or Safe System of Work in place, but you did it anyway because you wanted to get the job done?
- If you are concerned that you do not know how to carry out a task properly or safely, realise that you have made a mistake or that the plans or

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instructions that you have been given are incomplete, unworkable, too difficult, or unsafe in any way:



- ❑ **STOP WORK.**
- ❑ **GO TO A PLACE OF SAFETY.**
- ❑ **TAKE 5 MINUTES TO THINK CLEARLY ABOUT THE SITUATION.**
- ❑ **CALL THE TES2000 ON-CALL REPRESENTATIVE FOR SUPPORT AND FOR FURTHER INSTRUCTIONS.**
- ❑ **DO NOT RE-COMMENCE WORKING UNTIL:**
 - You have agreed a safe system of working with the TES2000 On-Call Representative,
 - The correct and valid plans / documentation are in place,
 - You have received an authorisation code from the TES2000 On-Call Representative if the plan has been changed.

SAFETY FIRST - EVERYONE HOME SAFE



Safety, Health, Environment, Quality (SHEQ)
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Out of hours SHEQ advice: 07935 500 054

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