

# Frontline UPDATES

TES24-251 v1.0



## Lessons learned - A TES2000 SPICOP instructed a PS to access lines open to train movements.

### WHAT HAPPENED?

A SPICOP instructed a PS to access lines open to train movements to remove protection, one hour after a possession had been given up.

### UNDERLYING CAUSE

The SPICOP failed to maintain suitable and sufficient records and forgot to contact the PS during the possession hand back process.

The SPICOP failed to ensure that a Safe System Of Work was in place before instructing the PS to access and remove the protection after the possession had been given up.

### CONSEQUENCES FOR THE SPICOP

- The SPICOP was removed from PICOP duties with a recommendation that full PICOP retraining and mentoring must be completed.
- The TES2000 incident investigation report was escalated to the Sentinel Investigations Panel for a formal review.
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### TIME TO THINK – UNSAFE BEHAVIOURS

- Have you ever instructed someone to carry out a task without a FULL VALID Safe Work Pack or Safe System of Work in place, but you did it anyway because you wanted to get the job done?
- If you are concerned that you do not know how to carry out a task properly or safely, realise that you have made a mistake or that the plans or

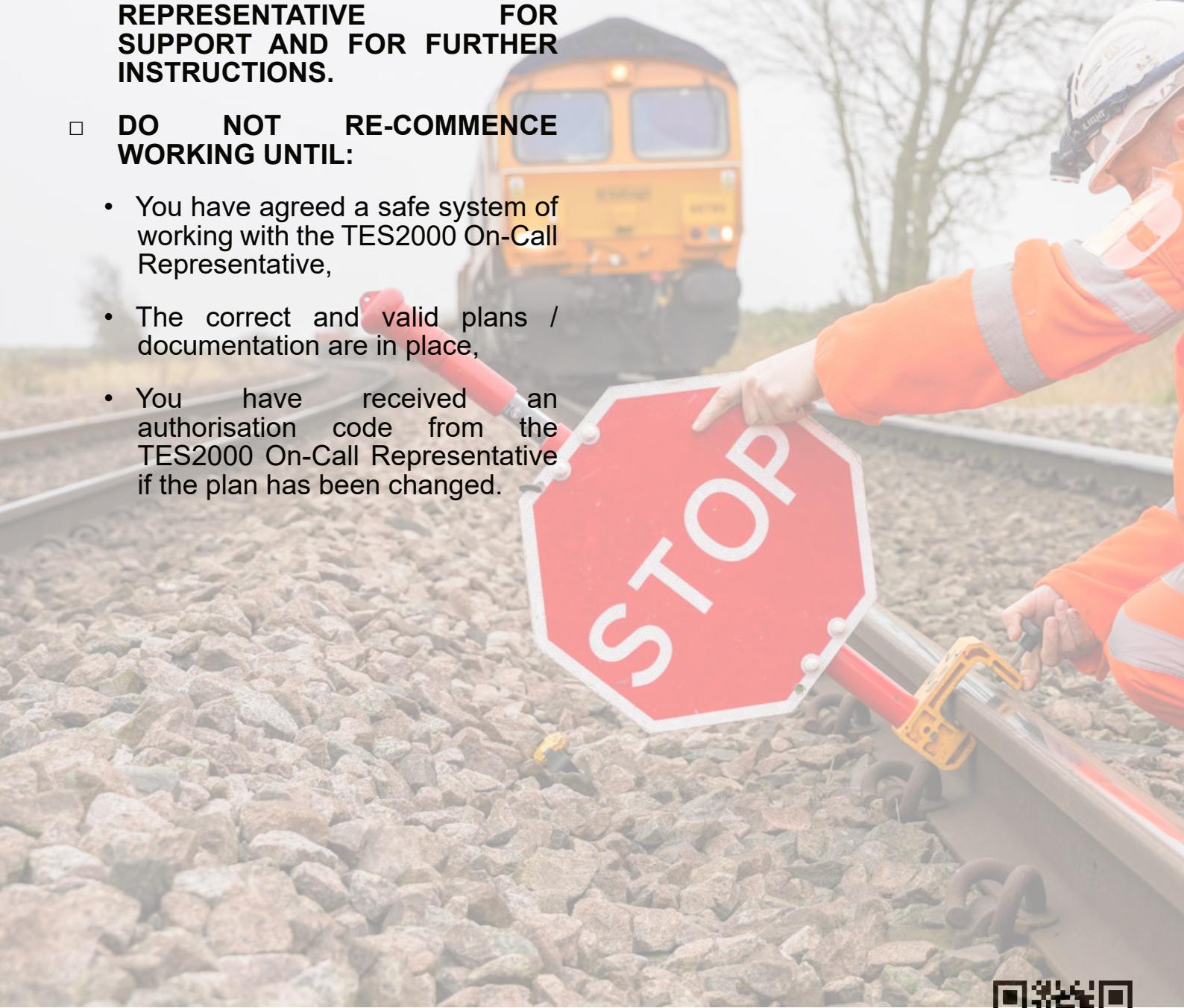
### LESSONS LEARNED

- Always keep suitable and sufficient records to ensure that all tasks are completed safely.
- Always take the time to consider your own safety and the safety of others before acting.
- Never access a line open to train movements or instruct others to do so.

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instructions that you have been given are incomplete, unworkable, too difficult, or unsafe in any way:

- STOP WORK.**
- GO TO A PLACE OF SAFETY.**
- TAKE 5 MINUTES TO THINK CLEARLY ABOUT THE SITUATION.**
- CALL THE TES2000 ON-CALL REPRESENTATIVE FOR SUPPORT AND FOR FURTHER INSTRUCTIONS.**
- DO NOT RE-COMMENCE WORKING UNTIL:**
  - You have agreed a safe system of working with the TES2000 On-Call Representative,
  - The correct and valid plans / documentation are in place,
  - You have received an authorisation code from the TES2000 On-Call Representative if the plan has been changed.



**SAFETY FIRST - EVERYONE HOME SAFE**

