

# Safety Bulletin

## Enhanced Vigilance Required



Title: Increased Vigilance and Verification of BTP Identification

Ref: HSB 771

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### Important Security Notice

We are issuing this bulletin to remind all staff of the importance of vigilance and the need to verify identification thoroughly. Recent events have highlighted the necessity for enhanced security measures.

### Key Actions to Take:

- **Verify Identification:**
  - Always request to see the official BTP warrant card from anyone identifying themselves as a member of the British Transport Police.
  - Familiarize yourself with the new BTP warrant card design (see image on page 2).
  - Verify the details on the card and look for signs of authenticity.
- **Increased Vigilance:**
  - Be alert to anyone on site without proper identification or acting suspiciously.
  - Immediately report any concerns or suspicious behaviour to your supervisor or the security team.
- **Challenge Protocol:**
  - Politely challenge any individual who does not present proper identification.
  - Ask for additional identification if there is any doubt about the authenticity of the warrant card.

### Discussion Point

- Why is it important to always verify BTP identification?
- What are the key features to look for on the new BTP warrant card?
- What steps should you take if you encounter someone without proper identification?

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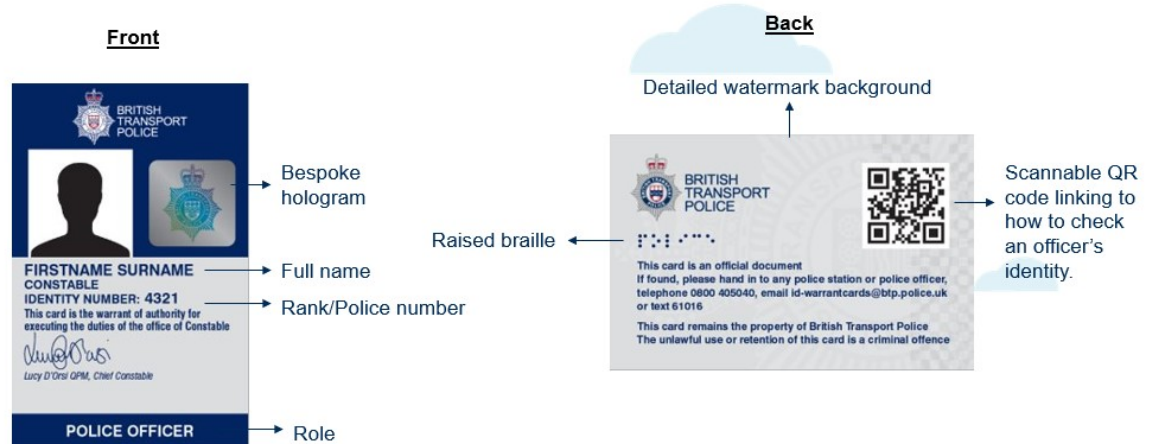
Last year BTP set out to replace all our warrant and ID cards to improve our trust and legitimacy as a Force.

We have delivered improvements to the previous, simplistic card we previously used and incorporated new technology and design. This will ensure that our cards are harder to be copied without specialist equipment, and make it easier to recognise fake cards, if individuals do try to clone them. It is recognised that better authentication of police officer identity could prevent the risk of impersonation. We hope this will improve public confidence and the confidence of our TOC partners through stronger security features, which include:

- A hologram which cannot be easily copied
- Photographs no more than 6 months old
- A watermark on the back of our cards
- A QR code which links to information on how an individual can ensure that they are speaking to a legitimate officer
- Braille which will allow for those with visual impairments to have greater engagement with our officers

The following outlines the new card features and the previous cards we used at BTP. Please note there should no longer be any of the previous card in circulation.

### New BTP warrant and ID card features



**Remember:** Maintaining a secure environment is a shared responsibility. Your vigilance and attention to detail play a crucial role in ensuring the safety and security of our workplace. Thank you for your cooperation.

### Discussion Point

- How can we collectively enhance security and vigilance on site?
- What should you do if you feel uncomfortable or unsure about challenging someone?