

Safety Bulletin

Depot Safety



Title: Guidance on Handling “Auditors” (Content Creators) —**Important**

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Who Are These “Auditors”?

“Auditors” or content creators often visit locations such as stations or railway sites to create content for social media. They may start flying a drone or engage in conversations with staff, aiming to provoke arguments or interactions to post online. Their goal is to generate views and subscriptions, which helps them earn revenue.

Can I Stop Them from Flying Over the Railway or Station?

No. They are not permitted to fly from private land without permission, but they often relocate to public land to continue their activity. If you encounter them and are unsure about their rights, seek guidance from BTP. While it is acceptable to ask what they are doing, where, and for how long, keep interactions to a minimum.



What Should I Do?

- Stay **polite and calm** at all times.
- Avoid making demands or threats.
- Activate your **Body-Worn Camera (BWV)** to document the interaction.
- Notify your manager about the encounter.
- Contact **BTP** for advice if needed.
- If you feel unsafe, **walk away** and immediately text **BTP on 61016** for support.

They Are Filming Me—What Should I Do?

- Remain **professional** and activate your BWV.
- Do not attempt to stop them from filming or take any equipment from them.
- If you feel uncomfortable or unsafe, remove yourself from the situation and inform management or BTP.

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Key Reminder:

Staff are **not to engage** with individuals attempting to provoke arguments or conflict. Always prioritise your safety—walk away and contact BTP for assistance via **text 61016**.

